IBM Endpoint Manager for Lifecycle Management
Version 9.2.0

IBM ®

Quick Start Guide

This guide describes a quick and easy way to install the product.

National Language Version: To obtain the Quick Start Guide in other languages, print the language-specific PDF from the installation media.

Product overview

IBM® Endpoint Manager, built on BigFix® technology, delivers endpoint lifecycle and security management through a single, lightweight, extensible infrastructure. This solution enables organizations to proactively manage their servers, desktops, and laptops. IBM Endpoint Manager provides a clear path for improving control and compliance with clear, accurate reporting, and easy integrations with adjacent management infrastructures. For details about IBM Endpoint Manager, see Getting Started.

Version 9.2.0 includes significant improvements to the capabilities in the individual applications built on the IBM Endpoint Manager platform:
- New role-based access controls to allow IBM Endpoint Manager administrators greater control over operator permissions.
- Expanded agent coverage for heterogeneous platform support. New platforms on UNIX and Linux include Red Hat Enterprise Linux (RHEL) 7, Power Linux (RHEL, big endian), and Ubuntu 14.

IBM Endpoint Manager for Lifecycle Management delivers comprehensive and powerful solutions for IT operations. It uses directory services for streamlined provisioning and management of console operator accounts. Integration with external identity management providers allows you to create operator accounts based on group membership. Permissions are easier to manage through roles, which can be assigned directly to individual users or to Active Directory or Lightweight Directory Access Protocol (LDAP) groups. The ability to provision users as local users without Active Directory or LDAP integration is maintained to provide ultimate flexibility.

IBM Endpoint Manager for Lifecycle Management V9.2.0: Software distribution capability in this release includes many improvements to the self-service web portal. This portal allows users to request software on demand from a list of administrator approved applications. Other key features included are:
- Integrated bare metal deployment and re-image capabilities introduced for Linux operating systems including Red Hat Enterprise Linux and SUSE Linux Enterprise.
- Additional Microsoft Windows operating system support and improved integration with the Microsoft Deployment Toolkit to simplify the process of deploying images.
- Enhanced operating system deployment that includes automation of the deployment preparation step using the new Bundle and Media Manager dashboard to simplify the MDT Bundle creation process. Also included is Bare Metal deployment support in PXE-less networks: implemented the bootable media (CD, USB) capabilities through the Bundle and Media Manager dashboard.

Step 1: Access the software and documentation

The IBM Endpoint Manager software can be accessed from Passport Advantage® or from DVD.

If you download your product from Passport Advantage, follow the instructions in the download document available at http://www.ibm.com/support/docview.wss?rs=1015&uid=swg21683421.

The IBM Endpoint Manager package includes the following product DVDs:
- IBM Endpoint Manager Platform Install V9.2.0 for Multiplatforms
- IBM Endpoint Manager Platform Install V9.2.0 for Linux and DB2
- IBM Endpoint Manager for Remote Control Version 9.1.0.3
- IBM Provisioning Manager for OS Deployment Version 7.1.1
- IBM DB2® Workgroup Server Edition 10.5 - Linux 64-bit - Limited Use

Additional media for DB2 and WebSphere® is included for the support of the stand-alone configuration of Remote Control:
- IBM DB2 Workgroup Server Edition 10.5 for Linux, UNIX, and Windows - Limited Use
- WebSphere Application server Version 8.5

To install a stand-alone IBM Endpoint Manager for Remote Control server, see "Installing the IBM Endpoint Manager for Remote Control Server" in the Remote Control User's Guide

For complete documentation, see http://www-01.ibm.com/support/knowledgecenter/SS63NW_9.2.0/com.ibm.tem.life.doc_9.2/welcome/iem_life92_welcome.html.

Step 2: Evaluate the hardware and system configuration

See the IBM Endpoint Manager System Requirements at http://www-01.ibm.com/support/docview.wss?rs=1015&uid=swg21684809.

Step 3: Get started and install IBM Endpoint Manager

A complete IBM Endpoint Manager installation is composed of installation and registration of the platform, followed by the configuration of the applications:
1. For an introduction to the product platform and applications, see Getting Started
2. To learn about the installation of the platform and the product components, see Installation Guide.

More information

For more information, see the following resources:
- IBM Endpoint Manager Support Site at: http://www.ibm.com/support/entry/portal/Overview/Software/Tivoli/Tivoli_Endpoint_Manager
- IBM Endpoint Manager wiki at: https://www.ibm.com/developerworks/mydeveloperworks/wikis/home?lang=en#/wiki/Tivoli Endpoint Manager/page/Home
- Knowledge Base at: http://www-01.ibm.com/support/docview.wss?uid=swg21584549
- Forums and Communities at: http://www.ibm.com/developerworks/forums/category.jspa?categoryID=506